



To build self-sufficiency and financial stability for all Nevadans



We Are Here To Help NEVADA

Monday, April 20, 2020

FOR IMMEDIATE RELEASE

Lynda Hascheff, Executive Director

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Response to COVID-19 Financial Crisis

OPPORTUNITY ALLIANCE NEVADA

Launching

Tuesday, April 21, 2020

Volunteer Financial Navigator Services

Working together to create financial stability in Nevada!

Nevada: Beginning Tuesday, April 21 Opportunity Alliance Nevada (OA-NV) will launch its response to COVID-19 with a free *volunteer Financial Navigator* service. OANV Financial Navigators are ready to help Nevadans that are financially stressed to better navigate their emerging financial needs.

*“We have shifted our current financial training programs and services to better respond to the personal financial crisis caused by the COVID-19 health pandemic. Our new OANV Volunteer Financial Navigators have been trained and are ready to provide financial coaching and guidance to Nevadans during these very challenging financial times say **Nancy Brown, OANV President and Board Chair.** We currently have over **40** trained volunteers that are ready to serve.”*

*“Being an OANV Volunteer Financial Navigators provides a great opportunity for Nevadans to give back to Nevadans in a very meaningful way says.” **John Van den Bergh, OANV Financial Navigator Volunteer** “I always felt it was rewarding to help people. Many Nevadans are hurting now through no fault of their own. Yet solutions to their problems are available but not always very visible. As a volunteer, I can lessen the pain by connecting people with solutions to their financial issues. It’s a simple thing I can do to help Nevadans in need. ”*

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OA-NV response to COVID-19:

NEW: Volunteer Financial Navigators (For Individuals)

This is a one-on-one, virtual, support service using volunteers. They will not be licensed professionals, but folks with backgrounds that can work with the Crisis Team to help people in the community better navigate their emerging financial needs.

Four ways to request a Volunteer Financial Navigator (a FREE service)

Click the “Chat” or “Help” button in the lower right corner of your screen. Start the conversation!

1. **Email your request to Navigator@OANV.zendesk.com**
2. **Call (202) 925-8209** (This phone # is answered directly by OANV Volunteer Financial Navigators.)
3. **Text (202) 925-8209** (This phone # is answered directly by OANV Volunteer Financial Navigators.)

Volunteer Needed: To apply to be a Volunteer Financial Navigator, please [click here](#) to download an application with instructions for applying. [Click here](#) for a job description.

NEW: Community Connections Network (For Agencies)

PURPOSE: To share resources, request resources, access 30-minute virtual meetings, expand inter-agency communications, and access helpful links connecting to vital financial resources, programs and service for Nevadans affected by the COVID-19 crisis.

1. **Email your request to join the *Community Connections Network* to Response@OpportunityAllianceNV.org. Please include your name, title, agency, contact number, city, zip code, any resources you have to share.**
2. **[Click here](#) to request a specific resource** that you might find helpful.
3. **[Click here](#) to share a specific resource** you have found helpful.

NEW: Community Resources Guide ([Click Here](#))

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